PUNJAB SKILLS DEVELOPMENT FUND

Tender Document

Procurement No: 10/SYIG/PSDF/JS

Provision of the Janitorial Services

MAY 2022



Submission Date for Sealed Bids: May 30, 2022, on or before 03:00 PM

21 A, H-Block, Dr. Mateen Fatima Road, Gulberg II, Lahore – Pakistan.

UAN: 042-111-11-PSDF(7733) | Toll Free:0800-48627 (HUNAR) | Website: psdf.org.pk



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1) Invitation to Bids

Punjab Skills Development Fund (PSDF) is the largest skills development fund in Pakistan. PSDF was established in 2010 as a not-for-profit company set up under the Companies Ordinance 1984 by the Government of Punjab (GoPb). PSDF offers quality demand driven skills training to vulnerable and poor youth of Punjab helping them to create sustainable income generation opportunities in Pakistan and beyond.

Sealed bids/proposals are invited from established firms/companies for "Provision of the Janitorial Services" (hereafter called as bidders) to PSDF. All interested and eligible bidders are requested to go through the Tender document and provide relevant information along with supporting documents mentioned in this tender document.



Invitation to Bid Provision of the Janitorial Services



Punjab Skills Development Fund (PSDF) is the largest skills development fund in Pakistan. PSDF was established in 2010 as a not-for-profit company set up under the Companies Ordinance 1984 (now Companies Act 2017) by the Government of Punjab (GoPb). PSDF is revolutionizing the TVET sector through its innovative initiatives for vocational and technical trainings ensuring an economically bright and sustainable future for poor and vulnerable youth of Punjab.

PSDF invites bids under single stage two envelopes bidding procedure from well-reputed, experienced and tax registered companies / firms against the above-mentioned services. The interested companies / firms can obtain the bidding document containing all details with its evaluation criteria and terms & conditions from PSDF e-tendering portal (https://etender.psdf.org.pk/esop/guest/go/public/opportunity/current) and PPRA website (www.ppra.punjab.gov.pk).

Sr. No.	Description	Procurement No.	Total Tenure of Contract	Bid Submission Deadline (Date & Time)	Technical Bid Opening Date & Time	Estimated Cost for 1 Year
1	Provision of the Janitorial Services	010/SYIG/ PSDF/JS	12 months (Extendable for other terms)	May 30, 2022 on or before 03.00 PM	May 30, 2022 on 03:30 PM	PKR 3.6 Million

- PSDF has launched e-tendering portal for the submission of bids which must be submitted online through e-tender portal till **May 30, 2022 by or before 03:00 PM** or system will not accept submission after deadline. The bids should **ONLY** be submitted online through e-tendering portal accessible at: https://etender.psdf.org.pk/esop/guest/go/public/opportunity/current. No bid shall be accepted, if not submitted through e-tender portal.
- Tender shall be publicly opened on same day i.e. **May 30, 2022 at 03:30 PM** in the presence of interested companies / firms or their authorized representatives who may wish to attend.
- The bidding procedure shall be governed strictly in accordance with the Punjab Procurement Rules 2014 through national competitive bidding procedure.
- For any clarification, please contact on the below-mentioned address.

Procurement Department, Punjab Skills Development Fund

21 A, H-Block, Dr. Mateen Fatima Road, Gulberg II, Lahore – Pakistan. UAN: 042-111-11-PSDF(7733) | Toll Free:0800-48627 (HUNAR) | Website: psdf.org.pk



2) Instruction to Bidders

The selection of Bidder will be based on **Least Cost Selection Method** through **Single Stage Two Envelopes** bidding procedure.

- a) The bid shall be submitted through E-tendering portal under Technical and Financial/Commercial envelopes with all the supporting documentary evidence.
- b) In the first instance, qualification/technical envelope shall be opened on the E tender portal, and the envelope marked as "Financial Proposal" shall be retained unopened
- c) PSDF shall evaluate Technical Proposals in a manner prescribed in section— 03 and 10 (Technical Envelope) available on the portal, without reference to the price and shall reject any proposal which does not conform to specified requirements.
- d) During the technical evaluation, no amendments to Technical Proposal shall be permitted.
- e) After the evaluation and approval of the technical proposals, the financial/commercial envelope (on E-tender portal) shall be opened for technically responsive bids, publicly at a time, date and venue announced and communicated to the bidders in advance, with in the bid validity period.
- f) The financial bids found technically non-responsive shall be rejected.
- g) Financial (Commercial Envelope) Proposal shall be evaluated based on PSDF's evaluation criteria as provided in section **11** of the bidding document and envelopes available on portal.
- h) Minimum passing marks are 65, a bidder who obtains a minimum of 65 marks or more shall be marked as technically qualified and shall be considered for financial bid opening.
- i) The financial proposal of the bids found technically non-responsive shall be retained unopened and shall be returned on the expiry of the grievance period or the decision of the complaint, if any, filed by the non-responsive bidder, whichever is later: provided that the procuring agency may return the sealed financial proposal earlier if the disqualified or non-responsive bidder, contractor or consultant submits an affidavit, through an authorized representative, to the effect that he is satisfied with the proceedings of the procuring agency
- j) The lowest evaluated bid shall be awarded the contract
- k) This document has different sections carrying information on eligibility, technical evaluation, Scope of work, conditions of tender and form of contract, etc. to assist potential bidders to develop their Technical Proposals.

3) Conditions for Eligibility (Mandatory Requirement)

The bidders, fulfilling the following criteria, shall be considered eligible for the bidding process.

1. Must be an Active Taxpayer as per "Active Taxpayer List" of FBR and provide General Sales
Tax (GST)/ Provincial Sales Tax (PST) (if applicable) in the name of organization and provide a



copy of registration. (Please attach proof to ascertain that firm is on active taxpayer list of FBR and proof for registration in PRA (if applicable) in the name of the firm is also required.)

- 2. Affidavit on stamp paper, declaring that the company is not blacklisted by any autonomous body/government/semi-government or any organization. (Please attached copy of Affidavit on stamp paper, declaring that the company is not blacklisted.)
- 3. Evidence of the bidding firm/company's registration/Incorporation is required (Please attach Copy of certificate of incorporation/company registration certificate.)
- 4. Joint venture of any kind is not allowed to participate in the bid. (Please attached a declaration on letterhead that not participating as Joint venture.)
- 5. The Firm/Company and janitorial staff must be registered with EOBI/ESSI. (Copy of Registration EOBI/ESSI is required)

If the bidder fails to provide information as per the above-mentioned or does not fulfill the requirement of, "Eligibility Criteria Checklist" (Annex B) shall be disqualified and declared ineligible from the bidding process and its further technical evaluation shall not be carried out.

4) Scope of Work

Description of parameters for Janitorial Services on rental basis is given as **Annexure - D**. The bidders are requested to go through the document before the submission of the bids.

- a) The scope of work is attached in Annex-E
- b) PSDF Admin department shall inspect and check the Janitorial Services at the time of the delivery.
- c) Successful company will provide uninterrupted Janitorial services to Lahore PSDF Head Office and its branch office at Bahawalpur.
- d) Janitorial staff will perform their duties from 7:30 AM to 5:30 PM six days in a week.
- e) Janitorial staff may be called on Sunday in exceptional scenarios of any official meeting.
- f) If required, the bidder may request time to visit the site at least 3 days before the submission of bids for the estimation of services mentioned in Annexure-E. Request for the site visit can only be made through email at procurement@psdf.org.pk, after submission of bids no site visit will be entertained.
- g) The Janitorial Services required mentioned in Annexure-E, however, PSDF can increase or decrease the Janitorial staff and monthly material during the contract period based on the requirement of the business.

5) Condition for Contract / General Guidelines

The successful bidder shall agree to the following terms of references to provide services to PSDF:

a) PSDF reserves the right to award or not to award this contract, bidders who fail to submit complete and attach all the relevant documents shall be disqualified.



- b) PSDF shall enter into a formal contract with the successful bidder only and reserves the right to terminate the contract if the performance of the Bidder is unsatisfactory.
- c) Bidders to ensure that their bid documents are submitted online through E-tendering portal by or before the closing date and time.
- d) All documents and information received by PSDF from bidders will be treated strictly confidential.
- e) All expenses related to participation in this bidding process shall be borne by the bidder.
- f) PSDF reserves the right to request submission of additional information from applicants to clarify/further understand aspects of the technical proposal, if required.
- g) PSDF reserves the right to verify any information provided by the bidder and can visit business premises to verify the information.
- h) Bidder presenting information intentionally incorrectly or fraudulently will be disqualified.
- i) The competent authority may reject all bids or proposals at any time prior to the acceptance of a bid or proposal. PSDF shall upon request communicate to any bidder, the grounds for its rejection of all bids or proposals but shall not be required to justify those grounds.
- j) Successful bidders shall work with close coordination of PSDF admin team.
- k) All the services shall be checked and verified by PSDF admin team.
- I) Bidder shall provide the details of the staff to contact with PSDF on regular basis to provide the services without any failure.
- m) Clarifications/ queries may be requested by May 25, 2022, before 5:00 PM through message box option of e-tendering portal and no response shall be given, if not requested through the message box of e-tendering portal.
- n) Punjab Procurement Regulatory Authority (PPRA) Rules, 2014 will be applicable for this procurement
- o) Although adequate thought has been given in the drafting of this document, errors such as typos may occur which the PSDF will not be responsible.

6) Form of Contract

- a. The successful bidder shall sign and execute the standard contract of PSDF including any general conditions on the terms and conditions specified therein. Any amendment to the standard contract shall be made with the mutual consent of both parties.
- b. The successful bidder shall sign a contract and shall provide the agreed services within the stipulated time agreed in the contract.



- c. The duration of the contract shall be 1-year, however, it can be extendable for another two term with the mutual consent of both the parties.
- d. If PSDF cancel the contract during the contract period, a notice period of 1 month shall apply.
- e. In case of any dispute arises regarding the services, the decision of the PSDF shall be considered final & binding.
- f. Failure to comply with any terms and conditions in the tender document and contract given out to the successful bidder could incur imposition of penalties as spelled out later in the contract.
- g. All the payments will be done on post monthly basis, after verification of satisfactory services by the admin team of PSDF.
- h. All taxes will be deducted in accordance with the applicable laws.
- i. The bid shall remain valid for the period of 120 days from the date of bid opening.

7) Form of Bid

The Bidders shall follow the Form of Bid specified in Annex F to submit the financial bid.

8) Delivery Timelines or Completion Date

Unless agreed otherwise, Janitorial Services shall be provided from the date of execution of the contract/PO issuance.

i) Daily Services

- a) Cleaning of glass windows, partition glasses, panels, planters, paper, and wastebaskets on daily basis.
- b) Cleaning swabbing and mopping the entire premises, external areas, and lanes.
- c) Cleaning of all side passages.
- d) Complete dusting of the inside of the building
- e) Spray of air fresher and insecticide.
- f) Daily vacuum cleaning and three-monthly washing and shampooing of all carpets and Office chairs with latest equipment
- g) Cleaning of all bathrooms and toilets. Each bathroom/ toilet should be manned by 7:30 AM to 5:30 PM continuously cleaning the bathrooms/ toilets. All bathrooms/toilets must be neat, clean, dry, tidy, and hygienic.
- h) Collection and disposal of all garbage.
- i) Brush cleans all dust scrub granite tiles with an approved liquid detergent solution wash down thoroughly with clean water and dry thoroughly with clean cloth.

ii) Weekly Services

- a) Scrubbing all floors and wet pick up with approved detergent solutions/ shampoo. Avoid unsafe cleaners, acids or other corrosive liquids that may eat the concrete matrix away from the marble or tile ceramics.
- b) Thorough cleaning of all windows and walls.



- c) Washing and removing all stains and spots.
- d) Floor polishing with approved water emulsion polish.
- e) Cleaning and dusting of all equipment.

9) Performance Guarantee

a) The successful bidder will submit a performance guarantee in the form of pay order or bank guarantee 2% of the contract value at the time of signing the contract which will be returned after completion of the contract.

10) Technical Evaluation Criteria

The technical proposal of eligible organizations will be evaluated against requirements specified in the in "Annex – D".

11) Financial Evaluation Criteria

The Financial Proposals of only eligible bidders with technically qualified will be opened publicly in the presence of bidders or their representatives who may choose to be present, at the time and place announced prior to the opening. Please provide information regarding Financials in Annex – F" and commercial envelope of the E-tendering portal.

12) Submission of Bids (Technical and Financial Proposal): -

Complete bid containing the Technical (Technical Envelopes) and Financial (Commercial Envelope), with all required information, documentary evidence, and annexures must be submitted on the e-tendering portal before closing dated i.e., May 30, 2022, at 03:00 PM. Technical proposals shall be publicly opened on the same day May 30, 2022, at 03:30 PM in the presence of bidder's representatives who wish to attend it.

a. Bid Security

Bid Security of 1% of estimated cost in the form of a pay-order or demand draft favouring Punjab Skills Development Fund shall reach to PSDF, **Procurement Department** on **21 A**, **H-Block**, **Dr. Mateen Fatima Road**, **Gulberg II**, **Lahore – Pakistan** before the opening of the bid (Please mention the title of the procurement on envelope). If original bid security is not delivered before the opening of the bid, the bidder shall be disqualified for further proceeding. *The Bid Security should be valid for a period not less than 6 months and a scanned copy must be attached in the financial envelope of the e-tendering portal. Bid Security of disqualified bidders will be returned after awarding the business to the successful bidder on request.*

b. Cover Letter for the Submission of Technical Proposal

A cover letter as specified in "Annex I" shall be submitted with the proposal.



Annexures

Annex – A Organizational Information

	Organization Info	rmation
Sr. #	Required Information	Response
1	The legal name of the organization	
2	Year of Registration / Establishment of the Organisation	
3	National Tax Number	
	General / Punjab Sales Tax Number	
		Public Sector Organisation
	What is the legal status of your organization?	Section 42 Company
5	Tick the relevant box (one box only). (Attach	Public Ltd. Company
	Copy/Copies of Registration Certificate/s)	Private Ltd. Company
		Private Partnership Firm
		Others (Please specify)
6	Name and designation of 'Head of Organization'	
	Mobile:	
	Phone/s:	
7	Email:	
	Fax:	
	Address of organization:	
	Website address:	
	Name and designation of 'Contact Person':	
	Phone/s:	
8	Mobile:	
	Email:	
	Fax:	



Annex – B Eligibility Response Checklist

	Eligibility	Check List		
Sr. No	Fligibility Criteria Details		Attached Su Documents/ mark Ye	Proof and
			Yes	No
1	Must be an Active Taxpayer as per "Active Taxpayer List" of FBR and provide General Sales Tax (GST)/ Provincial Sales Tax (PST) (if applicable) in the name of organization and provide a copy of registration.	(Please attach proof to ascertain that firm is on active taxpayer list of FBR and proof for registration in PRA (if applicable) in the name of the firm is also required.)		
2	Affidavit on stamp paper, declaring that the company is not blacklisted by any autonomous body/government/semigovernment or any organization.	(Please attached copy of Affidavit on stamp paper, declaring that the company is not blacklisted.)		
3	Evidence of the bidding firm/company's registration/Incorporation is required.	(Please attach Copy of certificate of incorporation/company registration certificate.)		
4	Joint venture of any kind is not allowed to participate in the bid.	(Please attached a declaration on letterhead that not participating as Joint venture.)		
5	The Firm/Company and janitorial staff must be registered with EOBI/ESSI.	(Copy of Registration EOBI/ESSI is required)		



Annex – C Relevant Experience

	Relevant Exp	erience
Sr. #	Required Information	Response (Please provide exact information with the organization name, location/s, and duration) Provide data in the sequence given below
1	Name of Organizations with addresses	i. ii. iii.
2	Start and end dates of providing Goods/Services (For example – Jan 2010 to September 2020)	i. ii. iii. iv.
3	Goods/Services provided to Number of companies/firms	i. ii. iii.



Annex - D (Scope of Work)

Description of parameters for Janitorial Services basis is given as under.

Scope of Work and Deliverables: Housekeeping Services

Sr. No. Description

- 1- Provide House Keeping Services for External Areas, Internal Common Areas, Lift Lobbies, and other areas within the vicinity. House Keeping activity includes but not limited to:
 - i) Daily continuous cleaning/mopping/sweeping of all floors, walls, handrails, main entrance, staircases, lobbies, walkways, glazed / Aluminum panels, Fire Hose Cabinet's, etc. and other common areas.
 - ii) Cleaning & washing of all common areas i.e. Ramps, roofs, car parking, washrooms, etc. with a frequent interval of time/ Site Requirements.
 - iii) Removal of cobwebs, cleaning of false ceiling of all toilets and common areas
 - iv) Supply and Maintenance of Dust Bins with a garbage bag for all common areas shall be the responsibility of the contractor.
- 2- The Contractor shall ensure that the washrooms and public areas are cleaned continuously on daily basis.
- 3- The Contractor shall provide 100% of staff attendance on a daily basis.
- 4- The Contractor shall provide machinery as mentioned in the scope.
- 5- The Contractor shall be responsible for any damage to the property caused during cleaning and housekeeping.

Façade Cleaning

• Cleaning of Building Glass and Tiles on a Weekly Basis.

General

- a) The Contractor shall adhere to all policies and norms specified by the client.
- b) The Contractor shall certify that the resources provided are not addicted to drugs or alcohol.
- c) The Contractor shall adhere to all applicable laws including the labor laws and any other relevant law.
- d) The contractor shall ensure to hire staff for the said work not less than the age of eighteen years and not more than fifty years.
- e) The contractor shall submit a copy of the CNIC of their hired employees.

Scope of Machinery for Housekeeping (Mandatory)



Sr. No. Description Qty

- 1- The contractor shall provide water absorption mats in the sink area of every washroom
- 2- The Contractor shall provide professional cleaning and mopping trolley
- 3- The contractor shall maintain a proper dress code for all employees. Entry will not be granted on noncompliance
- 4- The contractor shall be responsible for providing necessary safety equipment and insurance for facade cleaners.
- 5- The contractor shall provide industrial Vacuum Cleaners
- 6- The contractor shall provide Garbage Bags to collect daily garbage etc. As required
- 7- The contractor shall provide Scrubbing/Buffing Machines with polish.
- 8- The contractor shall provide complete Glass Cleaning Kits with a Lift for building glass cleaning.
- 9- The contractor shall provide electronic handheld scrubbers/Buffers for corner cleaning



Annex – E Technical Evaluation Criteria

	Technical Evalua	tion Crite	ria	
S. No.	Descriptions	Total Points	Categorized Points	Remarks (Attachment of relevant evidence in each case is mandatory. In case of noncompliance no mark will be awarded)
1	Relevant Experience	20		
	Experience of providing Janitorial Services more than or equal to 08 years		20	Documentary proof (copies of contract or Purchase Orders) should be furnished. if no valid
	Experience of providing Janitorial Services equal to or more than 5 years but less than 8 years		15	attachment is provided in section 1.2.2 then no marks will
	Experience of providing Janitorial Services equal to or more than 3 years but less than 5 years		10	be awarded
2	Client Portfolio	20		Documentary proof (copies of
	Worked with above 12 local/international organizations.		20	contract or Purchase Orders) should be furnished. if no valid
	Worked with more than 08 but less than or equal to 12 local/international organizations.		15	attachment is provided in Section 1.3.2 then no marks
	Worked with 6 and above but less than or equal to 08 local/international organizations.		10	will be awarded
3	Performance certificate/Appreciation Letter	20		(Contact details also required for verification, PSDF rights to
	Performance certificate/Appreciation Letter on respective company letterhead required from at least 3 current Clients.		20	physically check the services at least 2 current vendor) If no valid attachment is provided, then no marks for this section will be awarded.
4	The Firm/Company Head office	20		
	Firm/Company must have Head office in Lahore		20	(Documentary proof is mandatory & PSDF right to physically verified the office). If no valid attachment is



5	Financial Capability/Annual Turn Over/Sales/Revenue	20		provided, then no marks for this section will be awarded
	Annual Turnover of organization more than or equals to PKR 15 million		20	Copy of 19-20/20-21 financial
	Annual Turnover of organization If more than or equal to PKR 10 million but less than PKR 15 million		15	audit report done by ICAP/SBP registered auditing firm or Annual tax return of 19-20/20-21. if no valid attachment is
	Annual Turnover of organization If less than PKR 10 million but greater than or equals to PKR 5 million		10	provided then no marks in section 1.6.1 (e-tender) will be awarded.
	Total Points Awarded	100		

Minimum passing marks for technical qualification are 65. Please mark/flag the supporting documents shared for technical qualification scoring.





Form of Bid/ Financial Proposal "A"

Sr. No.	Description	Quantity	Unit Price PKR Inclusive of Taxes	Tax %	Total Price with Applicable Taxes PKR
1	Janitor without cleaning Material (Monthly)	6			
2	House Keeping Supervisor (Monthly)	1			
Total Monthly Cumulative Cost inclusive of all applicable Taxes (A)					

Tentative List of Monthly Material: - "B"

Sr.#	Description	Unit of Measure/Offer ed Brand with packing	Complete Specification	Quantity	Unit Price PKR Inclusive of Taxes	Total Price with Applicable Taxes PKR
1	Thread Mop with Handle	Large	Local	4		
2	Multi-Purpose Liquid	1000ml	Imported (Multi surface cleaner, 3x cleaning power on kitchen grease, burnt on food and bathroom dirt Kills 99.9 percentage of bacteria, such as E. coli Can be used neat as well as diluted Leaves a fresh fragrance)	12		
3	Bathroom Cleaner	1000ml	Imported (Harpic Bathroom Cleaner is a strong bathroom disinfectant and cleaning liquid that helps remove the toughest of stains. It gives you unbeatable cleaning on greasy soil and particulate matter and freshens the whole bathroom. It has a thick liquid formula with powerful cleaning agents that lift and remove tough stains from almost all bathroom surfaces and kills germs to give you a disinfected and germsafe bathroom.)	12		
4	Toilet Cleaner	1000ml	Imported (hydrochloric acid (10%) as the active ingredient,	12		



			along with butyl oleylamine and others in an aqueous solution)			
5	Waste Towel	1KG	LOCAL	20		
6	Pledge Polish	Each	Imported	12		
7	Towel Duster for Kitchen	Each	Local	12		
8	Bamboo Broom	Each	Local	4		
9	Soft Broom	Each	Local	4		
10	Dustbin Liner	Kg	Local	10kg		
11	Garbage Liner	Kg	Local	10kg		
12	Cotton Duster for Dusting Blue Colour	Each	Local	48		
13	Towel Mat Large Size White / Brown	Each	Local	06		
14	Wiper for Floor	Large Size	Local	2		
15	Wiper for Floor	Medium Size	Local	2		
16	Kitchen Sponge	Large Size	Imported	12		
17	Kitchen Sponge	Medium Size	Imported	06		
18	Windows Cleaning Liquid	500ML	Imported Imported (Anti-Mist and Anti-Static additives that gives sparkling steak-free shine)	12		
19	Surf 500grm Pkt	500Grm	Imported	06		
	Total Cumulative Cost inclusive of all applicable Taxes (B)					

Total Financial Cost for Month= Total Monthly Cumulative Cost inclusive of all applicable Taxes (A)+ Total Cumulative Cost inclusive of all applicable Taxes (B)

Note:

- PSDF reserve the right to increase or decrease the quantity of Janitor and clearing material.
- Contract wall be awarded on accumulative lowest cost (by adding cost of both A & B) quoted by the eligible bidder all applicable Taxes.
- Cleaning material will be purchased as per requirement on unit price (as and when require).



Annex- H Declaration

eclaration	
Kindly provide th	e declaration as per the format provided below at the end of the proposal.
l,	hereby declare that:
 and I am duly 	nation provided in the technical proposal is correct in all manners and respects y authorised by the Governing body/Board/Management to submit this proposal "[Click here and type the name of organization]"
Name	
Designation	
Signature	
Date and Place	



Annex- I Cover Letter

[Firm/company's letterhead]
[Date]
То
Chief Executive Officer
[Address mentioned in Guidelines]
Re: Proposal in respect of Providing of Janitorial Services
Dear Sir,
We offer to provide the Janitorial Services in accordance with your Tender for
Proposal dated [Insert Date of Tender advertised]. We hereby submit our Proposal including the Eligibility, Financial Proposal and required documents in a sealed envelope.
We hereby declare that all the information and statements made in these proposals are true and accept that any misinterpretation contained therein may lead to our disqualification. Our proposal is binding upon us and subject to the modifications resulting from contract negotiations (if any). We undertake that we will initiate the services as per the client's request if our proposal is accepted. We understand that you are not bound to accept any or all proposals you receive.
Thank you.
Yours sincerely,
Signature
Name and title of signatory:
Note: Kindly fill all the above relevant annexures and attach with the proposal.