PUNJAB SKILLS DEVELOPMENT FUND

TENDER DOCUMENT

Provision of the Printer & Photocopier Toners

October 2019



Submission Date for Tender: October 30, 2019 before 11:00 AM

21-A, H-Block, Dr. Mateen Fatima Road, Gulberg-II, Lahore Pakistan

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able of Contents	<u> Page</u>		
1-Invitation to Bids			
2-Instruction to Bidders			
3-Conditions for Eligibility	2		
4-BOQ	3		
5-General or Special Conditions of Contract	3		
6-Form of Contract	3		
7-Form of Bid	4		
8-Delivery Timelines	4		
9-Technical Evaluation Criteria	4		
10-Financial Evaluation Criteria	4		
11-Submission of Bids (Technical and Financial Proposal): -	4		
a. Bid Security	4		
b. Cover Letter for the Submission of Technical Proposal	4		
Annexes	5		
Annex – A Organizational Information			
Annex – B Eligibility Response Checklist	6		
Annex – C Relevant Experience	7		
Annex – D Technical Evaluation Criteria			
Annex- E Specification of Printer & Photocopier Toners			
Annex-F Financial Proposal			
Annex - G Key Management Staff	11		
Annex- H Declaration			
Annex- I Cover Letter			



1- Invitation to Bids

Punjab Skills Development Fund (PSDF) is a section 42, not-for-profit Company set up under the Companies Ordinance 1984 by the Government of the Punjab. Sealed bids/proposals will be invited from established firms/companies for the Provision of the Printer & Photocopier Toners (hereafter called as bidders) to PSDF. All interested and eligible bidders are requested to go through the tender document and provide relevant information along with supporting documents mentioned in this tender document.

2- Instruction to Bidders

The selection of Goods will be based on **Least Cost Selection Method** through **Single Stage Two Envelopes** bidding procedure.

- a) The bid shall be a single package consisting of two separate envelopes, containing separately Technical and Financial proposals. Technical Proposal shall be placed in a sealed envelope clearly marked "TECHNICAL PROPOSAL" Similarly, the Financial Proposal shall be placed in a sealed envelope clearly marked "FINANCIAL PROPOSAL" followed by the name of the assignment. The envelopes containing the Technical and Financial Proposals shall be placed into an outer envelope and sealed. This outer envelope shall bear the submission address and title of the Assignment (Provision of the Printer & Photocopier Toners for PSDF).
- b) The bidders shall submit complete standard documentation appended as Annexures along with any specific documents required by PSDF.
- c) In the first instance, the "Technical Proposal" shall be opened and envelope marked as "Financial Proposal" shall be retained unopened in the custody of PSDF.
- d) PSDF shall evaluate Technical Proposal in a manner prescribed in the document, without reference to the price and condition shall be entitled to reject any proposal which does not conform to specified requirements. During the technical evaluation no amendments in Technical Proposal shall be permitted.
- e) After the evaluation and approval of technical proposals, PSDF shall open financial proposals of the technically accepted bids, publicly at a time, date and venue announced and communicated to the bidders in advance, within original or extended bid validity period.
- f) The financial bids of the organisations found technically non-responsive shall be returned un-opened to the respective bidders. The technical and financial proposal shall be evaluated based on PSDF evaluation criteria as provided in section 10 and 11 of document.
- g) This document has different sections carrying information of eligibility, technical evaluation and terms of references, conditions of tender, type of contract etc. to assist potential contractors to develop their technical proposals. Financial bids will only be opened for bids that have been technically accepted at predetermined time, venue and date communicated to the bidders.
- h) Minimum passing marks are 65, bidder who shall obtain minimum 65 marks or more shall be marked as technically qualified and shall be considered for financial bid opening.

3- Conditions for Eligibility

The successful bidder, fulfilling the following criteria, will be considered as an eligible bidder for the evaluation process;

- 1. The firm must have local presence/office in Lahore. (Provide the details on the letter head)
- 2. The Firm/Company must be regular tax-payer (Last year tax return 17-18).
- 3. Provide NTN, GST/PST details, if applicable. (Copy of Registration is required).
- 4. Evidence of the firm/company's registration/incorporation is required. (Copy of certificate required).
- 5. Must not be blacklisted by any government or bi-lateral/multi-lateral financial institution/any organizations (Declaration on stamp paper).
- Bidding Vendor must be Tier 1 or Tier 2 partner of principal in Pakistan and the quoted equipment holds one-year support and warranty from the principal (Must present latest letter of ranking from Principle)
- 7. Joint venture of any kind is not allowed to participate in the bid. (Please provide declaration on letter head).



Any, failure to provide information as per the above mentioned or fulfillment under the requirement of, "Eligibility Criteria Checklist" (Annex B) shall be deemed to be or declared ineligible for the bidding process and its technical evaluation will not be carried out.

Please mark/flag the supporting documents for Eligibility Criteria Checklist.

4- BOQ

- a) The BOQ is attached in Annex-E
- b) PSDF technical department shall inspect and check the Printer & Photocopier Toners supplied at the time of the delivery.
- c) The bidder will submit complete specifications of required Printer & Photocopier Toners with pictures in the technical proposal for approval of PSDF.
- d) The total quantity of Printer & Photocopier Toners required mentioned in Annex-E, however, PSDF can increase or decrease the quantity of required Printer & Photocopier Toners at the time of Purchase Order issuance. Also, PSDF can issue a partial Purchase order.
- e) Compliance to the following SLA (signed and stamped on letter head is required):
- f) All parts replacement or issue rectification will be made within 24 hours of issue notification.
- g) It is mandatory for the bidding organization to keep all the items in their backup inventory for rectification within 24 hours of issue reporting.
- h) All Toners should be Genuine and Compatible with our existing infrastructure if the printer\copier raises alert of non-compatibility bidder will change it with compatible one within 24 hours.

5- General or Special Conditions of Contract

- i) PSDF reserves the right to award or not to award the contract and Bidders who fail to complete and attach all the relevant documents shall deem to be or declared to be ineligible.
- j) No tender document shall be accepted, if not properly sealed, marked, signed and stamped.
- k) Bidders to ensure that their bid documents are submitted before the closing time and date of the tender. Bids received after the closing time and date will NOT be accepted.
- I) All documents and information received by PSDF from applicants will be treated in strictest confidence. Documents submitted to PSDF will not be returned.
- m) All expenses related to participation in this bidding document shall be borne by the bidder.
- n) Documents shall be submitted in hard copies in a sealed envelope marked as "PROPOSAL" as a hard copy in a sealed envelope for "Provision of the Printer & Photocopier Toners for PSDF." The envelope containing hard copies of the technical proposal and financial proposal shall be received on the postal address given below.

Procurement Department: -

- Punjab Skills Development Fund, 21-A, H-Block, Dr. Mateen Fatima Road, Gulberg-II Lahore E-mail: Procurement@psdf.org.pk Phone: +92-42-35752408-10, Fax: +92-42-35752190.
- o) PSDF also reserves the right to verify any information provided by the applicants or may visit business premises to verify the information shared in tender documents.
- p) Bidder presenting information intentionally incorrectly or fraudulently will be disqualified.
- q) Questions about this technical proposal can be made only in writing: a letter or an e-mail and must be asked by or before <u>Date 25-Oct-2019</u>. For any other related information please contact the undersigned.
- r) PSDF shall enter into a formal contract with the successful Bidder only and reserves the right to terminate the contract if the performance of Bidder is unsatisfactory.
- *** Although adequate thought has been given in the drafting of this document, errors such as typos may occur without any responsibility on PSDF's part.

6- Form of Contract

- a) The successful bidder shall sign and execute the standard contract of PSDF including any general conditions on the terms and conditions specified therein. Any amendment to the standard contract shall be made with mutual consent of both parties.
- b) The duration of the contract shall be one year however, it may be extended for one year with the mutual consent of the both parties on the same term and conditions. If PSDF chooses to cancel the contract during the contract period, a notice period of one month will apply.



- Successful company shall sign a contract and shall provide the agreed goods within the stipulated agreed time of issuance of the Purchase Order.
- d) Penalty shall be imposed to successful bidder, if he fails to deliver the goods on agreed terms & conditions mentioned in the bidding document and agreed in the contract.
- In case of any dispute regarding goods deliveries the decision of the PSDF shall be final & binding. e)
- The PSDF may reject all bids or proposals at any time prior to the acceptance of a bid or proposal. PSDF shall upon request communicate to any firm, the grounds for its rejection of all bids or proposals but shall not be required to justify those grounds.
- The PSDF undertakes to pay the valid and complete invoice based on the successful performance of the successful bidders within thirty (30) days after the delivery of goods.
- All taxes will be deducted in accordance with applicable laws.
- The bid shall remain valid for the period of **150 days** from the date of opening.

7- Form of Bid

The Bidders shall follow the Form of Bid specified in Annexure F.

8- Delivery Timelines

Unless agreed otherwise, Printer & Photocopier Toners shall be provided within 15 Days from the date of execution of the contract and issuance of purchase order (PO).

Any delay in delivery of Goods as per agreed time frame will be subject to a penalty of @1% per day, up to a maximum 10% of the total contract value.

9- Technical Evaluation Criteria

This document is governed by the procedure approved by PSDF management. The technical proposal of eligible organisations will be evaluated against requirements specified in the in "Annexure – D".

10- Financial Evaluation Criteria

The Financial Proposals of only eligible bidders with technically qualified specifications will be opened in the presence of all the bidders. All bids shall be opened publicly in the presence of bidders or their representatives who may choose to be present, at the time and place announced prior to the bidding and person designated for PSDF shall read aloud the unit price as well as the bid amount and shall record the minutes of the bid opening. All bidders shall sign an attendance sheet at the time of bid opening. Please provide information regarding Financials in "Annexure - F".

11- Submission of Bids (Technical and Financial Proposal): -

Complete bid containing Technical and Financial proposal along with Bid Security, all required information and documentary evidences must be submitted before closing dated i.e. Oct 30, 2019 at 11:00 AM. Technical proposals will be publicly opened on the same day Oct 30, 2019 at 11:30 AM in the presence of bidder's representatives who wish to attend it. Bid Security of disqualified bidders will be returned after awarding the business to successful bidder.

a. Bid Security

Bid Security of Rs. 7,000 (Seven Thousand) in the form of pay order or demand draft favoring Punjab Skills Development Fund shall be submitted along with the proposal. The Bid Security should be valid for a period not less than 6 months and must be enclosed with the financial bid.

b. Cover Letter for the Submission of Technical Proposal

A cover letter as specified in **Annexure I** shall be submitted with the proposal.



Annexes

Annex – A Organizational Information

	Organization Information				
Sr. #	Required Information	Response			
1	Legal name of the organization				
2	Year of Registration / Establishment of the Organisation				
3	National Tax Number				
	General / Punjab Sales Tax Number				
5	What is the legal status of your organization? Tick the relevant box (one box only). (Attach Copy/Copies of Registration Certificate/s)	Public Sector Organisation Section 42 Company Public Ltd. Company Private Ltd. Company Private Partnership Firm Others (Please specify)			
6	Name and designation of 'Head of Organization'				
7	Mobile: Phone/s: Email: Fax: Address of organization:				
8	Website address: Name and designation of 'Contact Person': Phone/s: Mobile: Email:				
	Fax:				



Annex – B Eligibility Response Checklist

	Eligibility	Check List			
Sr. No	Eligibility Criteria Details	Response/Elaboration/Proof Required	Attached Suppo Documents/Pro Yes/No	_	
	L	L	Yes	No	
1	The firm must have local presence/office in Lahore	(Provide the details on the letter head)			
2	The Firm/Company must be regular tax-payer	(Copy of Last year tax return 17-18)			
3	Provide NTN, GST/PST details, if applicable	(Copy of Registration is required).			
4	Evidence of the firm/company's registration/incorporation is required.	(Copy of certificate required)			
5	Must not be blacklisted by any government or bi- lateral/multi-lateral financial institution/any organizations	(Declaration on stamp paper)			
6	Bidding Vendor must Tier 1 or Tier 2) partner of principal in Pakistan and the quoted equipment holds one-year support and warranty from the principal (Must present latest letter of ranking from Principle)	(Must present latest letter of ranking from Principle)			
7	Joint venture of any kind is not allowed to participate in the bid	(Please provide declaration on letter head)			



Annex – C Relevant Experience

Relevant Experience				
Sr. #	Required Information	Response (Please provide exact information with organization name, location/s, and duration) Provide data in the sequence given below		
1	Name of Organizations with addresses	i. ii. iii.		
2	Start and end dates of providing Goods/Services (For example – Jan 2009 to September 2017)	i. ii. iii. iv.		
3	Goods/Services provided to Number of firms/companies	i. ii. iii. iv.		



Annex – D Technical Evaluation Criteria

	Technical E	Evaluation C	riteria	
S. No.	Descriptions	Total Points	Categorized Points	Remarks (Attachment of relevant evidence in each case is mandatory. In case of non-compliance no mark will be awarded)
1	Client Portfolio	25		
	Worked with above 16 local/international/ Telecom /MNC clients/ government/semi government or autonomous bodies.		25	Documentary proof (copies of the
	Worked with more than 10 but less than or equal to 16 local/international/ Telecom /MNC clients/ government/semi government or autonomous bodies.		15	contract Purchase order along with contact details of clients) should be furnished.
	Worked with 6 but less than or equal to 10 local/international/ Telecom MNC clients/ government/semi government or autonomous bodies.		10	
2	Relevant Experience	25		
	Providing Printer & Photocopier Toners for more than 7 years		25	 Documentary proof (copies of the contract or purchase orders) should be furnished.
	Providing Printer & Photocopier Toners for more than 5 years but less than or equal to 7 years		15	
3	Financial Capability	25		
	Annual revenue/turnover of the company should be greater than Rs. 20 million		25	Copy of 17-18 financial audit report done by ICAP/SBP registered auditing firm o
	If annual revenue/turnover is less than or equal to Rs. 20 million but greater than 15 million		15	tax return of 17-18
	If annual revenue/turnover is less than or equal Rs.15 million but greater than 10 million		10	
5	The Firm/Company Local Office presence	25		Documentary details of the office address on company letter head
	Local Office address in Lahore.		25	
	Office address in Pakistan		15	
		100		

 $\label{lem:note:Please mark/flag} \textbf{Note: Please mark/flag the supporting documents for Technical Evaluation Criteria.}$



Annex- E Specification of Printer & Photocopier Toners

	Bill of Quantity Category-I	
S#	Toner Model	Qty.
	Printers Toner Details	
1	CF287A	9
2	CF226A	7
3	CF410A,CF411A,CF412A,CF413A(Four Colors)=1 Set	3
4	55A	5
	Bill of Quantity Category-II	
S#	Toner Model	Qty.
	Photocopier Toner Details	
1	NPG-51	5
2	NPG-28	5

	Category-I
Sr.#	Printer Model
	Printers Toner Details
1	HP LaserJet M506
2	HP LaserJet M402dw
3	HP Color LaserJet M452nw / HP Color LaserJet M452dw
4	HP LaserJet 500 mfp M525
	Category-II
Sr.#	Photocopier Model
	Photocopier Toner Details
1	Canon IR2520 / Canon IR2525 / Canon IR2525W
2	Canon IR2320

Note: -

- The above Toners will be used in the following machines and provided material should be compatible with the machines below. In case of any alert raised by the machine related to noncompliance / incompatibility bidder should replace it with the compatible one within 24 hours.
- 2. The bidders who meet the technical criteria and lowest in the cost of each category (it is compulsory to bid all the items in each category) will be awarded the business.



Annex-F Financial Proposal

Form of Bid/ Financial Proposal

	Cat	egory-I			
Sr. No.	Description	Quantity	Unit Price without Applicable Taxes PKR	Applicable Taxes PKR	Total Price with Applicable Taxes PKR
1	CF287A mentioned in Annex E	9			
2	CF226A mentioned in Annex E	7			
3	CF410A, CF411A, CF412A, CF413A (Four Colors) =1 Set mentioned in Annex E	3			
4	55A mentioned in Annex E	5			
	Total Cumulative Cost	inclusive (of all applicable	Taxes	

	Cat	egory-II			
Sr. No.	Description	Quantity	Unit Price without Applicable Taxes PKR	Applicable Taxes PKR	Total Price with Applicable Taxes PKR
1	NPG-51 mentioned in Annex E	5			
2	NPG-28 mentioned in Annex E	5			
	Total Cumulative Cost	inclusive o	of all applicable	Taxes	



Annex - G Key Management Staff

	Ке	ey Management Staff of	Company	
Sr#	Name of Management Staff	Designation	Area of Expertise	Number of Years with the Company
1				
2				
3				
4				



Annex- H Declaration

laration	
Kindly provide the d	eclaration as per format provided below at the end of the proposal.
l,	hereby declare that:
and I am duly	tion provided in the technical proposal is correct in all manners and respects authorised by the Governing body/Board/Management to submit this proposal on behalf of e and type the name of organization]"
Name	
Designation	
Signature	
Date and Place	



Annex- I Cover Letter

Cover Letter for the Submission of Technical Proposal
[Firm/Company letterhead]
[Date]
То
Chief Executive Officer
[Address mentioned in Guidelines]
Re: Technical Proposal in respect of [Insert title of assignment]
Dear Sir,
We offer to provide the Goods for [Provision of the Printer & Photocopier Toners] in accordance with your Tender for Proposal dated [Insert Date of Tender advertised]. We hereby submit our technical Proposal including the required documents in a sealed envelope.
Further, we hereby also declare that all the information and statements made in these proposals are true and accept that any misinterpretation contained therein may lead to our disqualification. Our proposal is binding upon us and subject to the modifications resulting from contract negotiations. We undertake that we will initiate the services as per the client's request if our proposal is accepted. We understand that you are not bound to accept any or all proposals you receive.
Thank you.
Yours sincerely,
Signature
Name and title of signatory: